

## Section 9

### ANSWERS TO COMMON QUESTIONS

This section covers the following frequently asked questions:

- [Macintosh Compatibility Questions](#)

1. What Macintosh System software versions will my Iomega Driver work with?
2. What models of Macintosh computers will the Iomega Driver work with?

- [Third Party Compatibility Questions](#)

3. Can I use a third party SCSI card with my Zip drive?
4. Can I read DOS-formatted Zip disks on my Macintosh?
5. Can I use Stacker for Macintosh on my Zip disk?
6. Will TimesTwo (X2) work on my Zip disks?

- [Questions About Iomega Hardware and Software](#)

7. What do I use Iomega Tools for?

- [Questions About Using Zip Disks and Drives](#)

8. Once the Zip drive icon appears on the Desktop, how do I use it?
9. After getting the Zip drive icon to appear on the Desktop, how do I use the Zip disk to back up my hard drive?
10. How do I change the Zip disk that is in the drive?
11. If I am still using my computer but I am through with my Zip drive, can I turn off my Zip drive?
12. How should I power down my Zip drive?

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#### Section 9.1

## MACINTOSH COMPATIBILITY QUESTIONS

### Question 1:

What Macintosh System software versions will my Iomega Driver work with?

Version 4.2 of the Iomega Driver supports Macintosh systems from 6.0.8 to 7.5. Although the Driver and the Iomega Guest program work with System 6.0.8, Iomega Tools and the other Zip Tools software programs require System 7 through 7.5.

### Question 2:

What models of Macintosh computers will the Iomega Driver work with?

Version 4.2 of the Iomega driver supports Mac SE computers and newer, including the PowerMac (with PowerPC), Quadra, Performa, Centris, PowerBook, and PowerBook Duo series computers.

### Question 3:

Can I use a third party SCSI card with my Zip drive?

The Iomega Driver works with the standard, built-in SCSI port on the Macintosh. It does not support third party SCSI cards. If you connect your Zip drive to a SCSI card, contact the manufacturer of the card for driver and utility software to support the Zip drive.

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## Section 9.2

### THIRD PARTY COMPATIBILITY QUESTIONS

### Question 4:

Can I read DOS-formatted Zip disks on my Macintosh?

Yes. To read DOS-formatted Zip disks on your Macintosh, make sure that you have the latest version of either PC Exchange, AccessPC, or DOS Mounter Plus installed. If you do not have one of these utilities, or if you are not sure you have the latest version, simply contact your dealer.

### Question 5:

Can I use Stacker for Macintosh on my Zip disk?

Version 4.2 of the Iomega Driver works with Stacker on Zip drives.

**Question 6:**

**Will TimesTwo (X2) work on my Zip disks?**

Yes, however, Iomega does not recommend using it because TimesTwo replaces the Iomega Driver in supporting the Zip drives. If you decide to use it, keep in mind that Iomega does not support third party drivers.

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**Section 9.3**

**QUESTIONS ABOUT IOMEGA HARDWARE AND SOFTWARE**

**Question 7:**

**What do I use Iomega Tools for?**

Iomega Tools is a set of utilities for supporting Zip drives and disks. You can use Iomega Tools to set Zip disk protection options and to reformat Zip disks. For more information on how to use Iomega Tools, refer to Section 4, "Using Iomega Tools."

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**Section 9.4**

**QUESTIONS ABOUT USING ZIP DISKS AND DRIVES**

**Question 8:**

**Once the Zip drive icon appears on the Desktop, how do I use it?**

The Zip drive works like any other drive on the Macintosh, such as a floppy or hard drive. To copy a file to the Zip, simply click on the file and drag it to the Zip disk icon. You can copy a file from the Zip to any other drive by clicking on the file and dragging it to the drive you want to copy to. You can also install and run applications on the Zip just as you would on a hard drive.

**Question 9:**

**After getting the Zip drive icon to appear on the Desktop, how do I use the Zip disk to back up my hard drive?**

There are a couple of methods that can be used to back up your hard drive to a Zip disk: you can simply drag the hard drive icon on top of the Zip icon

and the computer will copy all the files over for you, or you can use the [Personal Backup](#) program which is included in your Zip Tools software package. Personal Backup will allow you to schedule regular backups that run in the background. For detailed instructions on using Personal Backup, refer to the electronic [Personal Backup Manual](#) which is installed in the [Manuals and Help](#) folder under [Iomega Zip Tools](#).

#### Question 10:

[How do I change the Zip disk that is in the drive?](#)

Drag the Zip disk icon to the Trash icon to eject the disk. When you insert another disk in the drive, it will automatically appear on the desktop.

#### Question 11:

[If I am still using my computer but I am through with my Zip drive, can I disconnect power to the drive?](#)

No, if the drive is connected to the computer while the computer is in use then the drive should be powered on. Zip drives follow a set of rules and regulations that require the drive to be on in order for the Macintosh to function properly. If you are no longer going to use your Zip, simply remove the disk from the drive, and it will be sitting in an idle state using negligible power. When you power down the Macintosh, you can disconnect power to your Zip as well.

#### Question 12:

[How should I power down my Zip drive?](#)

It is not really necessary to power down your Zip drive when it's not in use. It will not harm your Zip drive to leave it connected to power for prolonged periods, but you may occasionally need to disconnect and reconnect the power to reset the drive. (This is the first thing to do if your drive has been left powered up and suddenly is not recognized by your Macintosh.)

If you want to power down your Zip drive when it's not in use, it's generally easiest to disconnect the power supply from the side of the drive. If you prefer, you can unplug the power supply from a wall outlet, or if you are using a power strip, switch off the power strip. Both of these options eliminate the very small current draw for an idle power supply.